



IT Support Specialist

City Brewing Company, a leading contract manufacturer in the beverage industry, has an immediate opening for an IT Support Specialist at our La Crosse, WI facility. This position will serve as a primary helpdesk contact. Responsibilities include installing and supporting desktop hardware, printers, telephones, RF terminals, barcode scanners, 2-way and CB radios, security cameras, as well as software installations and configurations. This position will provide support to end users for applications and network problems; open, track, update, escalate tickets; maintain documentation, inventories, and configurations.

Essential Duties and Responsibilities include:

Application Support:

- Helpdesk software
- Network monitoring
- Microsoft desktop and server (all versions)
- Microsoft Office products (all versions)
- Microsoft Sharepoint
- Microsoft Windows profiles
- Active Directory

Hardware Support:

- Desktops
- Laptops
- Tablets, PDA's, & cellphones
- Cisco & HP switches
- Cisco & HP Wireless access points
- HP, Dell, Ricoh, Lanier, Sharp printers
- Analog & IP security cameras
- Digital & analog phones
- PBX
- CB & 2 way radios
- Pagers
- Scanning devices
- Fax machines

Qualifications:

- Associates Degree in Information Technology is required.
- Computer Service Technician Certification (Comp TIA A+) required.
- Experience with telecommunications desired.
- 1-3 years of experience preferred.
- Must be available to work after hours and occasional holidays to conduct system maintenance.
- Must be available to participate in an on call rotation.
- Must be able to lift up to 50 lbs.

Please visit our website at www.citybrewery.com. If you are interested in joining our team, please forward your resume to:

City Brewing Company
925 South 3rd Street
La Crosse, WI 54601

Email: to jobs@citybrewery.com, subject line IT Support Specialist
OR apply online at www.citybrewery.com