



## Help Desk – Part Time or Intern

City Brewing Company, a leading contract manufacturer in the beverage industry, has an immediate opening for a part time Help Desk Associate at our La Crosse, WI facility. This position will work with the Information Technology Technical Support team to perform tasks in support of end user questions & problems – as well as installation/configuring of network and computer equipment.

### Essential Duties and Responsibilities include:

#### Application Support:

- Helpdesk software
- Network monitoring
- Microsoft desktop and server (all versions)
- Microsoft Office products (all versions)
- Microsoft SharePoint
- Microsoft Windows profiles
- Active Directory

#### Hardware Support:

- Desktops/Laptops/Tablets, PDA's, & cellphones
- Network switches and cabling
- Corporate PBX & phones

### Qualifications:

- 1-2 years' experience in a help desk role but will consider related coursework completed or in progress

The ideal candidate is available for approximately 20-25 hours per week. The hours may vary based on department needs. We are willing to accommodate schedules, but require defined availability during normal business hours, 8:00 am to 4:00 pm. This position is also available as an internship.

Please visit our website at [www.citybrewery.com](http://www.citybrewery.com). If you are interested in joining our team, please forward your resume to:

City Brewing Company  
925 South 3rd Street  
La Crosse, WI 54601  
Email: to [jobs@citybrewery.com](mailto:jobs@citybrewery.com), subject line Help Desk  
Apply online at [www.citybrewery.com](http://www.citybrewery.com)